



DEFENSE INFORMATION SYSTEMS AGENCY

P. O. BOX 549
FORT MEADE, MARYLAND 20755-0549

IN REPLY
REFER TO: Joint Interoperability Test Command (JTE)

23 April 2025

MEMORANDUM FOR DISTRIBUTION

SUBJECT: Extension of the Joint Interoperability Certification of the Microsoft Teams O365 Cloud Service with Teams Client Software Release 24277.3507.3205.5228

References: (a) Department of Defense Instruction 8100.04, "DoD Unified Capabilities (UC)," 9 December 2010
(b) Office of the Department of Defense Chief Information Officer, "Department of Defense Unified Capabilities Requirements 2013 Change 2," September 2017
(c) through (h), see Enclosure

1. Certification Authority. Reference (a) establishes the Joint Interoperability Test Command (JITC) as the Joint Interoperability Certification Authority for Department of Defense Information Network (DoDIN) products, Reference (b).

2. Conditions of Certification. Microsoft (MS) Teams O365 Cloud Service with Teams Client Software Release 24277.3507.3205.5228 and Ribbon Communication Federal Inc. 5210 Session Border Controller (SBC) Software Release 7.02.05r002 are hereinafter referred to as the System Under Test (SUT). MS Teams is a DoD Security Requirements Guide (SRG) Impact Level 5 (IL5) accredited Software as a Service (SaaS). The SUT meets all the critical requirements of the Unified Capabilities Requirements (UCR), Reference (b), as a Unified Capabilities Collaboration Product (UCCP) and is certified for joint use within the DoDIN with the conditions described in Table 1. The MS Teams solution is part of the O365 Evergreen Cloud Service with continually updated software to maintain the most current security posture as well as to address any documented performance or functional issues. The Teams O365 Cloud Service is also listed without a software version ('version-less') due to the continuous cloud software updates, its singular location in the cloud, and because it offers the identical features and functions to all DoD customers who subscribe to this Cloud Service, regardless of software version. This certification applies to voice, video, and Instant Messaging and Presence (IM&P) services provided by MS Teams that meet the minimum essential requirements for non-assured Voice over Internet Protocol (IP) (VoIP) with both intra- and inter-enclave subscribers and for intra-enclave non-assured video and intra-enclave IM&P.

This certification expires upon changes that affect interoperability, but no later than the expiration date specified in the DoDIN Approved Products List (APL) memorandum.

This extension of the certification is for Desktop Review (DTR) 10. DTR 10 was requested to update the Teams Desktop Client version from 1.7.00.1864 to 24277.3507.3205.5228 and add Microsoft (MS) Teams Rooms (MTR) feature to the list of SUT components.

See Paragraph 4 for additional details.

Table 1. Conditions

Description		Operational Impact	Remarks
UCR Waivers			
DoD CIO approved a one-year waiver on 7 May 2020 for the Army request to augment the existing connection to the DISA Soft Switch with Microsoft Teams in combination with the upgrade of the Ribbon Session Border Controller (SBC) prior to Teams and Ribbon achieving Approved Products List (APL) certification. The maximum number of users for this waiver is 500 Army subscribers.		CLOSED (See note 1.)	Stipulations: The Army must update the ATO to include MS DoD IL5 O365 Teams and Ribbon SBC version 7.2.1 and achievement of FIPS certification.
TDR #	Conditions of Fielding		
MSF-0766-001	Per testing, the SUT does not provide correct vacant code announcement (VCA) to a SIP 404 message. When the MS Teams client dials an invalid DSN number, the MS Teams server receives a 404-response message from the SS that includes a Reason: Q.850; cause=1 (unallocated number) and the Teams client receives the following visual announcement from the Teams server: "Unavailable, the person you are trying to reach isn't available. Try again." The correct VCA is "Remote signaling switch. Your call cannot be completed as dialed. Please consult your directory and call again or ask your operator for assistance. This is a recording. Remote signaling switch." CoF: Vendor has a PowerShell command to resolve this issue. See MUDG for further details.	Minor with CoF	DISA adjudicated this finding as minor with CoF. (See note 2.)
MSF-0766-002	Per testing, the SUT is unable to block or un-block the exchange of presence to other MS Teams clients. The user has no option available within the MS Teams Client to block (or un-block) another MS teams Client from seeing its Presence as required in Reference (b). DISA adjudicated this finding as minor based on the Vendor's POA&M. CoF: Vendor has a PowerShell command to resolve this issue. See MUDG for further details.	Minor with CoF	See note 3.
MSF-0766-003	Per testing, there were two (2) occurrences of MS Teams clients at the US Army Information System Engineering Command (USAISEC) not correctly processing incoming calls during first week of test. In these two (2) cases, all incoming voice calls went directly to voicemail without the client being configured for routing calls to voicemail and with no audible ring tones. In one occurrence, the problem was resolved when the user uninstalled their MS Teams client and reinstalled it. In the other occurrence, the issue was resolved when a Windows 10 software update was made on the Teams Client. There were no other occurrences of this issue during testing and therefore it was not repeatable, and no investigation could be conducted on this deficiency.	None - Informational Only	DISA adjudicated this discrepancy as Informational Only.
MSF-0766-004	Per the vendor LoC, the SUT does not support SNMPv3. However, the vendor offers their own centralized remote monitoring server utilizing Microsoft System Center Operations Manager (SCOM). This remote monitoring server retrieves security alerts not only from the operating system but application specific events as well. SCOM also includes a centralized Service Health Dashboard within the Tenant's Microsoft 365 admin Service health page where the health state of each cloud service is shown in a tabular format. The Service Health Dashboard is used to notify Tenant owners about known issues, incidents, and planned maintenance. Additionally, the vendor SUT provides a Call Quality Dashboard that shows call and meeting quality at organization-wide call analytics as well. CoF: The SUT uses the Vendor's SCOM in lieu of SNMPv3.	Minor with CoF	The SUT management is restricted to the Vendor products in accordance with the FedRAMP process for SRG IL5 accredited SaaS. Therefore, the generation of alarms is not visible to the DISA NOC, and the alarm protocol does not affect interoperability. DISA adjudicated this discrepancy as minor with CoF.
TDR #	Open Test Discrepancies		
	None.		

(Table continues next page.)

Table 1. Conditions(continued)

NOTE(S):			
1. The Ribbon 5210, 5400, 7000, and SWE SBCs with version 7.2.1 (listed in Table 4) received DoDIN APL certification.			
2. TDR MSF-0766-001: With DTR 2, on 5 August 2022 DISA re-adjudicated this TDR from Minor with CoF and POA&M to Minor with CoF based on Vendor's fix action for this discrepancy.			
3. TDR MSF-0766-002: With DTR 2, on 19 July 2022 DISA re-adjudicated this TDR from Minor with POA&M to Minor with CoF (the Vendor must specify if the changes are required on the client or server side), based on the Vendor's update stating Microsoft is currently evaluating enabling the capability to support blocking communications and presence between Internal and External contacts as part of a future service update (though subject to change, targeting release by Q1 CY23).			
LEGEND:			
APL	Approved Products List	NOC	Network Operations Center
ATO	Authorization to Operate	O365	MS Office 365
CIO	Chief Information Officer	POA&M	Plan of Action and Milestones
CoF	Condition of Fielding	Q	Quarter
CY	Calendar Year	SaaS	Software as a Service
DISA	Defense Information Systems Agency	SBC	Session Border Controller
DoD	Department of Defense	SCOM	System Center Operations Manager
DoDIN	DoD Information Network	SIP	Session Initiation Protocol
DSN	Defense Switched Network	SNMPv3	Simple Network Management Protocol version 3
DTR	Desktop Review	SRG	Security Requirements Guide
FedRAMP	Federal Risk and Authorization Program	SS	SoftSwitch
FIPS	Federal Information Processing Standard	SUT	System Under Test
IL5	Impact Level 5	SWE	Software Edition
LoC	Letter of Compliance	TDR	Test Discrepancy Report
MS	Microsoft	UCR	Unified Capabilities Requirements
MSF	Microsoft	USAISEC	U.S. Army Information System Engineering Command
MUDG	Military Unique Deployment Guide	VCA	Vacant Code Announcement

3. Interoperability Status. Table 2 provides the SUT interface interoperability status, Table 3 provides the Capability Requirements and Functional Requirements status, and Table 4 provides the DoDIN APL Product Summary, to include DTR updates.

Table 2. Interface Status

Interface (See note 1.)	Applicability (R), (O), (C)	Status	Remarks
Network Management Interfaces (See note 1.)			
IEEE 802.3i (10BaseT UTP)	C	Not Tested	The SUT does not support this interface.
IEEE 802.3u (100BaseT UTP)	C	Not Tested	The SUT does not support this interface.
IEEE 802.3ab (1000BaseT)	O	Met	See note 2.
Network Interfaces (See note 1.)			
IEEE 802.3u (100BaseT UTP)	C	Not Tested	The SUT does not support this interface.
IEEE 802.3u (100BaseFX)	C	Not Tested	The SUT does not support this interface.
IEEE 802.3z (1000BaseX Fiber)	C	Not Tested	The SUT does not support this interface.
IEEE 802.3ae (10GBaseX)	O	Met	
Legacy Interfaces (External) (See note 3.)			
North American ISDN PRI	C	Not Tested	The SUT does not support this interface.
European ISDN	C	Not Tested	The SUT does not support this interface.
2-wire analog	C	Not Tested	The SUT does not support this interface.
Client Interfaces (See note 1.)			
IEEE 802.3i (10BaseT UTP)	C	Not Tested	See note 4.
IEEE 802.3u (100BaseT UTP)	C	Not Tested	See note 4.

(Table continues next page.)

Table 2. Interface Status (continued)

NOTE(S):			
1. The UCR does not require a specific IP DoDIN Network or Network Management Ethernet interface for a UCCP. Therefore, the SUT can support any one of the following IP interfaces for Network Management and DoDIN Network: IEEE 802.3i, IEEE 802.3u, IEEE 802.3ab, IEEE 802.3ae, and others.			
2. The SUT does not support SNMPv3 but implements network management via Microsoft Dashboards, see Table 1.			
3. Per the UCR, legacy interfaces are conditional for a UCCP.			
4. The SUT was tested in a cloud environment; therefore, this interface is not applicable.			
LEGEND:			
BaseFX	Megabit Ethernet over Fiber	O	Optional
BaseT	Megabit (Baseband Operation, Twisted Pair) Ethernet	PRI	Primary Rate Interface
BaseX	Megabit Ethernet over Fiber or Copper	R	Required
C	Conditional	SNMPv3	Simple Network Management Protocol version 3
DoDIN	Department of Defense Information Network	SUT	System Under Test
GBaseX	Gigabit Ethernet over Fiber or Copper	UCCP	Unified Capabilities Collaborative Product
IEEE	Institute of Electrical and Electronics Engineers	UCR	Unified Capabilities Requirements
IP	Internet Protocol	UTP	Unshielded Twisted Pair
ISDN	Integrated Services Digital Network		

Table 3. SUT Capability Requirements and Functional Requirements Status

CR/FR ID	UCR Requirement (See note 1.)	UCR 2013 Change 2 Reference	Status
1	Voice and Video Collaboration Tool Requirements (C/R)	3.9.2	Partially Met (See notes 2 and 3.)
2	Extended Voice and Video Feature Requirements (C/O)	3.9.3	Met (See note 4.)
3	IM&P/Chat Collaboration Product Requirements (C/R)	3.9.4	Met (See note 5.)
4	Cybersecurity Requirements (R)	4	Met (See note 6.)
5	IPv6 (R)	5	Met (See note 7)

NOTE(S):			
1. The annotation of 'required' refers to a high-level requirement category. Enclosure 3 of Reference (c) addresses the applicability of each sub-requirement.			
2. Per the UCR, the SUT is required to meet VoIP or Video over IP intra-enclave. The SUT was tested and certified for inter-enclave VoIP and intra-enclave video. Refer to the Certification Summary in Enclosure 2 of Reference (c) for details regarding all the conditional requirements met by the SUT.			
3. Per the Vendor's LoC, the SUT does not support SNMPv3. This discrepancy was adjudicated as minor with condition of fielding. See Table 1 for details.			
4. Refer to the Certification Summary Enclosure 2 of Reference (c) for details regarding all of the conditional and optional requirements met by the SUT.			
5. The SUT was tested and certified for intra-enclave IM&P with proprietary protocol. The SUT does not offer an optional inter-enclave XMPP Gateway capability, therefore, this capability it is not covered under this certification.			
6. Cybersecurity testing was conducted in conjunction with Microsoft Office 365 (O365) testing in accordance with the Federal Risk and Authorization Management Program (FedRAMP) and was accredited with a DoD Impact Level 5 (IL5) Provisional Authorization. Refer to Reference (d) for the results of the FedRAMP testing and accreditation.			
7. The SUT was tested on the operational network, which is not yet configured to support IPv6 traffic; therefore, the IPv6 requirements for the SUT were validated with the Vendor's LoC.			
LEGEND:			
C/O	Conditional and/or Optional requirements	IPv6	IP version 6
C/R	Conditional and/or Required requirements	LoC	Letters of Compliance
CR	Capability Requirement	O365	Microsoft Office 365
DoD	Department of Defense	R	Required
FedRAMP	Federal Risk and Authorization Program	SNMPv3	Simple Network Management Protocol version 3
FR	Functional Requirement	SUT	System Under Test
ID	Identification	UCR	Unified Capabilities Requirements
IL5	Impact Level 5	VoIP	Voice over IP
IM&P	Instant Messaging and Presence	XMPP	Extensible Messaging and Presence Protocol
IP	Internet Protocol		

JITC Memo, JTE, Extension of the Joint Interoperability Certification of the Microsoft Teams O365 Cloud Service with Teams Client Software Release 24277.3507.3205.5228

Table 4. DoDIN APL Product Summary

Product Identification			
Product Name	Microsoft Teams O365 Cloud Service		
Software Release	24277.3507.3205.5228 (See note 1.)		
UCR Product Type(s)	UCCP		
Product Description	Microsoft Teams is a DoD SRG IL5 Accredited SaaS Cloud Service. O365 is an Evergreen Cloud Service and is the CP Server component of the MS system. O365 supports the system's access to the enterprise infrastructure and provides IM, presence, file transfer, and multiparty voice and video calling, and ad hoc and structured conferences (audio and video) to Teams Clients. The MS Teams Server with Client supports intra-enclave collaboration between other Microsoft IP-based end users using Voice over IP (VoIP) and video over IP sessions, IM&P/Chat sessions, and other collaborative sessions such as Whiteboard Sharing, Document Sharing, and Virtual meetings. The MS Teams Server with Client also supports inter-enclave VoIP with other DoDIN and commercial subscribers. The SUT supports voice call hold, call transfer, 3-way calls, and call forwarding features on both intra- and inter-enclave voice sessions.		
Product Components (See note 2.)	Component Name (See note 3.)	Version (See note 1.)	Remarks
Microsoft Teams Server	<u>Teams Server</u>	See note 4.	
Microsoft Teams Client	<u>Teams Client</u>	24277.3507.3205.5228 (See note 1.)	
SBC	<u>Ribbon 5210</u> , 5400, 7000, SWE	V10.01.04R002	See notes 5 and 6.
CP Clients (Voice)	CCX 350 CCX 400	8.1.6.1006 MS Teams App 1449/1.0.94.2024011003	See notes 7 and 8.
	<u>HPI Federal LLC CCX 500</u> CCX 505 DTD-CCX500-01 DTD-CCX500-01-MR DTD-CCX500-01-SD DTD-CCX500-02 DTD-CCX500-02-MR DTD-CCX500-02-SD DTD-CCX500-02 DTD-CCX500-02-MR DTD-CCX500-02-SD DTD-CCX500-01A2A DTD-CCX500-01A2A-MR DTD-CCX500-01A2A-SD DTD-CCX500-01D4A DTD-CCX500-01D4A-MR DTD-CCX500-01D4A-SD	8.1.6.1006	See notes 7 and 8.
		MS Teams App 1449/1.0.94.2024011003	
		8.1.6.1006	See notes 8 and 9.
	MS Teams App 1449/1.0.94.2024011003		
CP Clients (Voice)	<u>HPI Federal LLC CCX 600</u> DTD-CCX600-01 DTD-CCX600-01-MR DTD-CCX600-01-SD DTD-CCX600-02 DTD-CCX600-02-MR	8.1.6.1006 MS Teams App 1449/1.0.94.2024011003	See notes 8 and 9.
	DTD-CCX600-02-SD DTD-CCX600-01A2A DTD-CCX600-01A2A-MR DTD-CCX600-01A2A-SD DTD-CCX600-01D4A DTD-CCX600-01D4A-MR DTD-CCX600-01D4A-SD	8.1.6.1006	
		MS Teams App 1449/1.0.94.2024011003	
		8.1.6.1005 MS Teams App 1449/1.0.94.2024011003	See notes 8 and 10.
Microsoft Teams Rooms	Teams Rooms	Windows 11 23H2 Teams Rooms App 5.2.115.0	See note 11.
Headset (Replaces Handset)	<u>Poly Blackwire</u> 8225, 5210, <u>5220</u> , 3320, <u>3325</u>	NA	See notes 7 and 9.

(Table continues next page.)

Table 4. DoDIN APL Product Summary (continued)

NOTE(S):

1. The SUT was initially tested and certified with Teams Client Software Release version 1.3.00.4461. Subsequent DTR(s) updated the Teams Client Software Release version as follows: DTR 8 from 1.3.00.4461 to 1.7.00.1864. DTR 10 from 1.7.00.1864 to 24277.3507.3205.5228.
2. Table 3-3 in Enclosure 3 of Reference (c) provides the detailed descriptions on the initially tested components and sub-components.
3. Components bolded and underlined were tested by JITC. The other components in the family series were not tested but are also certified for joint use. JITC certifies those additional components because they utilize the same software and similar hardware and JITC analysis determined them to be functionally identical for interoperability certification purposes.
4. The Teams Server is version-less due to the continuous software updates for the Teams Client, the singular location of the Server, and because it offers the identical features and functions, regardless of software version, to all DoD customers that subscribe to the MS Teams O365 Cloud Service. DoD version update history is available via the following link: [Government clouds offerings](#).
5. The SUT was tested and certified with the Ribbon SBC. JITC analysis determined the Ribbon 5400 had similar hardware, operated on the same software, and was therefore functionally identical to the Ribbon 5210 for interoperability certification purposes. With DTR 2, the Ribbon 7000 and SWE components were added to the certification by analysis and similarity (no testing) to the previously certified Ribbon 5210.
6. With DTR 2, the Ribbon SBC Software Release version was updated from 07.02.01-R009 to 7.02.05r002 for all SBC components. With DTR 6, the Ribbon SBC Software Release version was updated from 7.02.05r002 to V10.01.04R002 for all SBC components.
7. With DTR 1, the Plantronics CCX 500 Voice-only endpoint was added based on testing with the 7.2.1.2186 software version conducted by JITC 7 September-7 October 2022. Also added with DTR 1, the CCX 400 Voice-only endpoint is certified based on analysis and similarity to the CCX 500. In addition, the Poly Blackwire 5220 and 3325 headsets were tested with the CCX 500. The Poly Blackwire headsets 5210, 3320, and 8825 are also added with DTR 1 based on analysis and similarity the tested headsets. With DTR 4, the HPI Federal LLC CCX 500 Software Release version was updated from 7.2.1.2186 to 8.1.2.1122. Also with DTR 4, the CCX 350, CCX 505, and the following CIS Secure TSG approved A and B Voice-only endpoints were added based on analysis and similarity (no testing) to the CCX 500: DTD-CCX500-01, DTD-CCX500-01-MR, DTD-CCX500-01-SD, DTD-CCX500-02, DTD-CCX500-02-MR, DTD-CCX500-02-SD, DTD-CCX500-01A2A, DTD-CCX500-01A2A-MR, DTD-CCX500-01A2A-SD, DTD-CCX500-01D4A, DTD-CCX500-01D4A-MR, and DTD-CCX500-01D4A-SD. With DTR 9, the CCX family of voice endpoints including the Trio C60 Software Release versions were updated from 8.1.2.1122 to 8.1.6.1006 for the CCX endpoints and from 8.1.2.1124 to 8.1.6.1005 for the Trio C60 based on testing and certification of the new software versions during the DTR 3 test event for HPI Federal LLC via TN 2101101, Reference (e).
8. With DTR 4, the MS Teams Application was updated from 1449/1.0.94.2022022305 to 1449/1.0.94.2023041203. With DTR 9, the MS Teams Application was updated from 1449/1.0.94.2023041203 to 1449/1.0.94.2024011003 based on testing and certification of the new software version during the DTR 3 test event for HPI Federal LLC via TN 2101101, Reference (e).
9. With DTR 1, the Plantronics CCX 600 Voice-only endpoint was added based on testing conducted by JITC from 7 September 2022 to 7 October 2022 with the 7.2.1.2186 software version. In addition, the Poly Blackwire 5220 and 3325 headsets were tested with the CCX 600. The Poly Blackwire headsets 5210, 3320, and 8825 were also added with DTR 1 based on analysis and similarity to the tested headsets. With DTR 4, the HPI Federal LLC CCX 600 Software Release version was updated from 7.2.1.2186 to 8.1.2.1122. Also with DTR 4, the following CIS Secure TSG approved A and B Voice-only endpoints were added based on analysis and similarity (no testing) to the CCX 600: DTD-CCX600-01, DTD-CCX600-01-MR, DTD-CCX600-01-SD, DTD-CCX600-02, DTD-CCX600-02-MR, DTD-CCX600-02-SD, DTD-CCX600-01A2A, DTD-CCX600-01A2A-MR, DTD-CCX600-01A2A-SD, DTD-CCX600-01D4A, DTD-CCX600-01D4A-MR, and DTD-CCX600-01D4A-SD. With DTR 9, the CCX family of voice endpoints including the Trio C60 Software Release versions were updated from 8.1.2.1122 to 8.1.6.1006 for the CCX endpoints and from 8.1.2.1124 to 8.1.6.1005 for the Trio C60 based on testing and certification of the new software versions during the DTR 3 test event for HPI Federal LLC via TN 2101101, Reference (e).
10. With DTR 1, the Plantronics Trio C60 Voice-only conference phone was added based on testing conducted by JITC from 7 September to 7 October 2022 with the 7.2.1.2184 software version. The Trio C60NR Voice only conference phone was also certified with DTR 1 based on analysis and similarity to the Trio C60. With DTR 4, the Software Release version on the HPI Federal LLC Trio C60 was updated from 7.2.1.2184 to 8.1.2.1124. With DTR 9, the CCX family of voice endpoints including the Trio C60 Software Release versions were updated from 8.1.2.1122 to 8.1.6.1006 for the CCX endpoints and from 8.1.2.1124 to 8.1.6.1005 for the Trio C60 based on testing and certification of the new software versions during the DTR 3 test event for HPI Federal LLC via TN 2101101, Reference (e).
11. With DTR 11, MTR was added to the list of SUT components. MTR on Windows devices, regardless of manufacturer, are small form-factor personal computers running the latest supported Windows 11 64-bit OS and the Teams Rooms App version 5.2.115.0.

(Table continues next page.)

Table 4. DoDIN APL Product Summary (continued)

LEGEND:			
APL	Approved Products List	MS	Microsoft
App	Application	MTR	MS Teams Rooms
CCX	Communications Collaboration eXperience	NA	Not Applicable
CIS	Not an acronym, part of company name "CIS Secure"	NR	No Radio
CP	Control(ler) Processor	O365	MS Office 365
CP	Collaboration Product	OS	Operating System
DoD	Department of Defense	SaaS	Software as a Service
DoDIN	Department of Defense Information Network	SBC	Session Border Controller
DTR	Desktop Review	SD	Speaker Disable
HPI	Hewlett-Packard Incorporated	SRG	Security Requirements Guide
IL5	Impact Level 5	SUT	System Under Test
IM	Instant Messaging	SWE	Software Edition
IM&P	Instant Messaging and Presence	TN	Tracking Number
IP	Internet Protocol	TSG	Telecommunications Security Group
JITC	Joint Interoperability Test Command	UCCP	Unified Capabilities Collaboration Product
LLC	Limited Liability Company	UCR	Unified Capabilities Requirements
MR	Mic Removed	VoIP	Voice over IP

4. Test Details. This extension of the certification is based on DTR 10. The original certification, documented in Reference (c), was based on interoperability (IO) testing, DISA adjudication of open test discrepancy reports (TDRs), review of the Vendor’s Letter of Compliance (LoC), and the DISA Certifying Authority Recommendation for inclusion on the DoDIN APL. JITC completed review of the Vendor’s LoC on 10 May 2020 and conducted IO testing at the JITC Global Network Test Facility (GNTF), Fort Huachuca, Arizona, from 16 September through 27 October 2020, using test procedures derived from Reference (f). DISA adjudicated outstanding TDRs on 19 January 2021. Cybersecurity (CS) testing was conducted in conjunction with MS Office 365 testing in accordance with Federal Risk and Authorization Management Program (FedRAMP) and was accredited with a DoD Impact Level 5 (IL5) Provisional Authorization (PA). The results of the FedRAMP testing and accreditation are provided in Reference (d). Enclosure 2 of Reference (c) documents the test results and describes the test network and system configurations. Enclosure 3 of Reference (c) provides a detailed list of the interface, capability, and functional requirements.

DTR 10 was requested to update the Teams Desktop Client version from 1.7.00.1864 to 24277.3507.3205.5228 and add MTR.

JITC analysis determined no further CS or IO testing was required because the updated software to implement minor bug fixes and the addition of the MTR feature did not change the certified SUT IO features and functions or approved CS posture with this update. Analysis of the DTR 10 request was performed based on current UCR 2013, Change 2 test procedures derived from Reference (g).

Based on analysis and no change to the certified SUT IO features and function, JITC approves DTR 10.

In addition, the current CS posture of the SUT is documented in a separate report, Reference (h).

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5. Additional Information. JITC distributes interoperability information via the JITC Electronic Report Distribution system, which uses Sensitive but Unclassified Internet Protocol Data (formerly known as NIPRNet) e-mail. Interoperability status information is available via the JITC System Tracking Program (STP). STP is accessible by .mil/.gov users at <https://stp.jitc.disa.mil/>. Test reports, lessons learned, and related testing documents and references are on the JITC Industry Toolkit (JIT) at <https://jit.fhu.disa.mil/>. Due to the sensitivity of the information, the CS Assessment Package that contains the approved configuration and deployment guide must be requested directly from the Approved Products Certification Office (APCO) via e-mail: disa.meade.peo-transport.list.approved-products-certification-of@mail.mil. All associated information is available on the DISA APCO website located at <https://aplits.disa.mil/>.

6. Point of Contact (POC). JITC POC: Ms. Jenna Valenzuela; Phone: (667) 890-7508; Teams DSN: 94 (323) 890-7508; FAX: (520) 538-4347; E-mail: jenna.s.valenzuela.civ@mail.mil; Mailing Address: Joint Interoperability Test Command, C/O JTE - Ms. Jenna Valenzuela, 2001 Brainard Road (MB59), Fort Huachuca, AZ 85613. The APCO tracking number for the SUT is 1908001.

FOR THE COMMANDER:

Enclosure a/s

LAWRENCE T. DORN
Chief
Specialized Test Division

Distribution (electronic mail):

DoD CIO
Joint Staff J-6, JCS
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US Marine Corps, MARCORSYSCOM, SEAL, CERT Division
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NSA/DT
NGA, Compliance and Assessment Team
DOT&E
Medical Health Systems, JMIS PEO T&IVV
HQUSAISEC, AMSEL-IE-ME
APCO

ADDITIONAL REFERENCES

- (c) Joint Interoperability Test Command (JITC) Memo, JTE, “Joint Interoperability Certification of the Microsoft Teams O365 Cloud Service with Teams Client Software Release 1.3.00.4461 and specified Hardware/Software,” 22 February 2021
- (d) Federal Risk and Authorization Program (FedRAMP) Provisional Authority (PA) for O365 that includes Microsoft Teams: “MS O365 vNext Phase III IL5 PA, 28 May 2020”
- (e) JITC Memo, JTE,” Joint Interoperability Certification of the HPI Federal LLC Communications Collaboration eXperience (CCX) Family of Endpoints (CCX 400, 500, 600, and 700), Trio C60, and Trio C60 No Radio (NR) with Software Release 8.1.6, 24 September 2024 (Tracking Number 2101101 Desktop Review 3)
- (f) JITC, “Unified Capabilities Collaboration Product (UCCP) Test Procedures Version 1.0 for Unified Capabilities Requirements (UCR) 2013 Change 2,” October 2020
- (g) JITC, “Unified Capabilities Collaboration Product (UCCP) Test Procedures Version 1.1 for Unified Capabilities Requirements (UCR) 2013 Change 2,” September 2022 (Draft)
- (h) JITC, “Cybersecurity Assessment Report for Microsoft Teams O365 Cloud Service with Teams Client, Software Release 24277.3507.3205.5228, Tracking Number (TN) 1908001,” December 2024